HIQA's mission, vision and values

Our vision

Safer services and better care for all

Our mission

Protecting service users, and working with stakeholders to enhance and enable equity, quality and safety of health and social care services for all people in Ireland.

Our Values:

Promoting and protecting human rights

We will work to promote human rights as well as identifying, challenging and reporting on breaches of rights in health and social care services

Putting people first

We will put the voice and needs of people at the centre of our work and strive to identify, challenge and report on breaches to agreed standards

Being fair, objective and equitable

We will be fair, objective and consistent in our dealing with people and organisations

Being open and accountable

We will communicate the nature and outcomes of our work in an open and transparent way, accepting full responsibility for our actions

Striving for excellence

We will continually innovate and improve the quality of our work through robust research, striving for methodical rigour and using the best available resources and evidence

Promoting quality

We will promote quality within our own organisation and across all health and social care services

Working collaboratively

We will engage and work collaboratively with all our stakeholders

Health Information and Quality Authority

An tÚdarás Um Fhaisnéis agus Cáilíocht Sláinte